

March 2022 Commission Study Session

March 31, 2022

Madison Metropolitan Sewerage District



Study session objectives

Understand:

- Why the District formed and changed.
- How staff is adapting its internal processes.
- How key policy elements align.



Current Commission meeting agreements

How will you...

...Self-moderate?

- Facilitator to ask questions to get the ball rolling ... thought-provoking questions for Commission consideration.
- Group to ask for everyone's thoughts before moving on.

...Ensure that all interests are heard?

- Starting with interests first before discussing preferences.

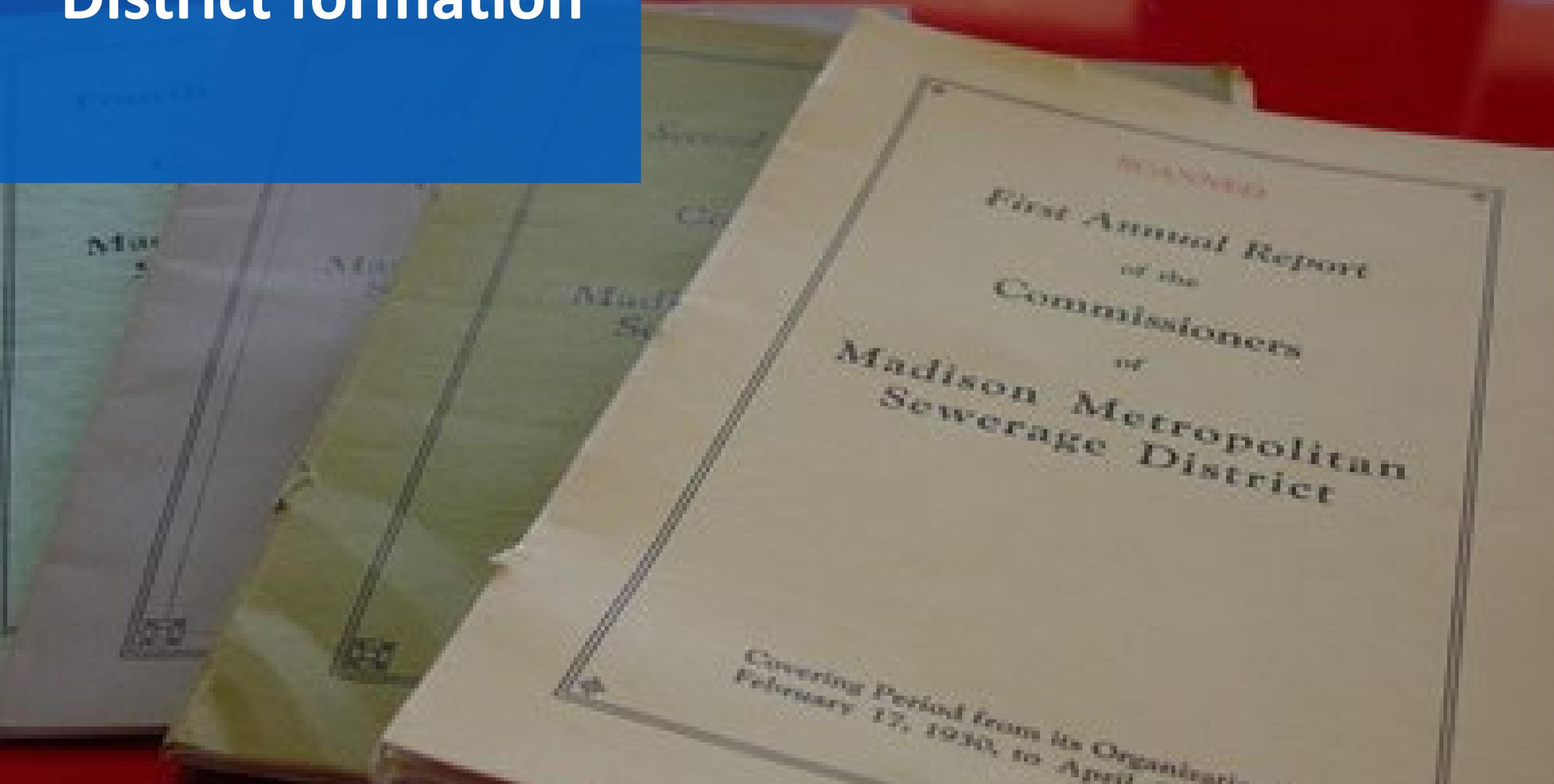
...Get voices out and ensure participation?

- Provide enough processing time for different personality/communication styles (introverts and extroverts).
- Intentional pauses during discussions to allow time to write thoughts down before ideas are placed on the table.
- Use chat feature during virtual meetings to receive ideas.

Adopted by the Commission
May 27, 2021



District formation





Honorable
George Kroncke, Sr.

“...the question of necessity of having burdens placed upon taxpayers within the district was argued with considerable force, and it may be said that there is no present necessity for the organization of such a district. Nevertheless, in considering all the merits of the proposition, and the matters of public health, safety, comfort, convenience and welfare, we must look to expected results in the future. If we did not seek to provide these expected benefits in the future, nearly all projects would seem unnecessary and burdensome. It will not do to wait until an epidemic is in our midst, and then take means of prevention. It would not be considered wise to have the many natural benefits of the community despoiled by pollution and unsanitary conditions, and then seek to remedy them after the injury is done.”

Judge George Kroncke
February 3, 1930



Basis for creation

“the preservation of public health, safety, comfort, convenience and welfare of the community within its boundaries”

*--February 3, 1930, Judge George Kroncke
County Court for Dane County*

“to promote the public health and welfare and will effect efficiency and economy in sewerage management”

--1971 Wis. Stat. § 200



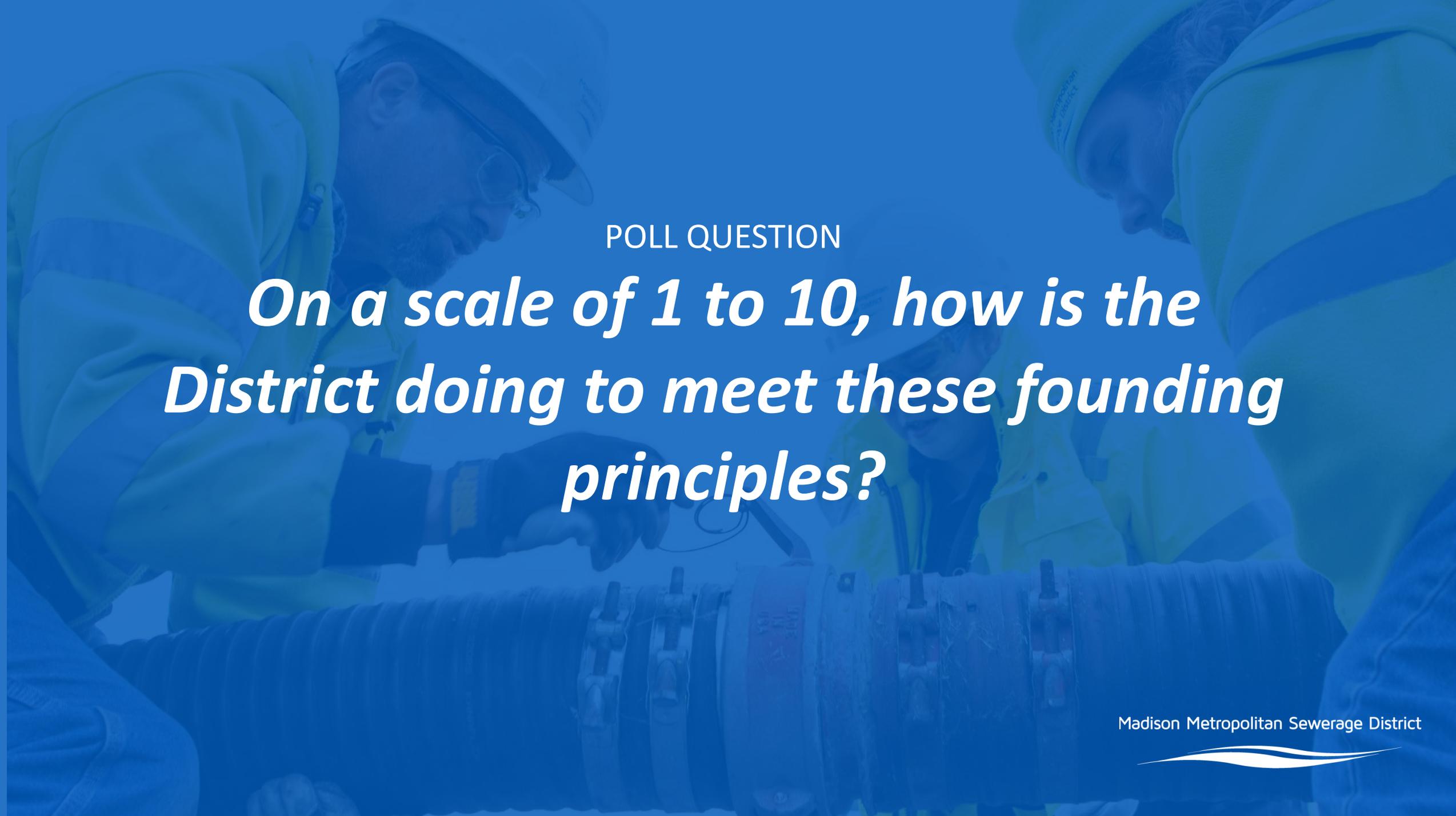


IN THE CHAT

**What words, phrases or themes
speak to you?**

Madison Metropolitan Sewerage District



The background image shows several workers in safety gear, including hard hats and high-visibility vests, working on a large pipe. They are using various instruments and tools, possibly for inspection or maintenance. The image is overlaid with a semi-transparent blue filter.

POLL QUESTION

On a scale of 1 to 10, how is the District doing to meet these founding principles?

Madison Metropolitan Sewerage District



BREAKOUT SESSION #1:

***What would make
it a 10 for you?***

- 5 MINUTES -





**The District's
strategic plan
journey**



The District's purpose is to address regional wastewater-related needs in partnership with the communities it serves, and to do so in a way that is more strategic, effective and efficient than individual communities could do on their own.



District Performance Areas

1. Infrastructure reliability
2. Maintaining public trust
3. Innovation/adaptation
4. Regulatory compliance
5. Workforce development
6. Financial sustainability
7. Management



Why a team?

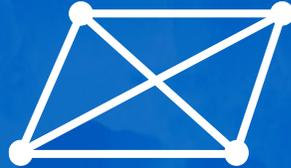
Why standard tools?

What's needed to understand the work?

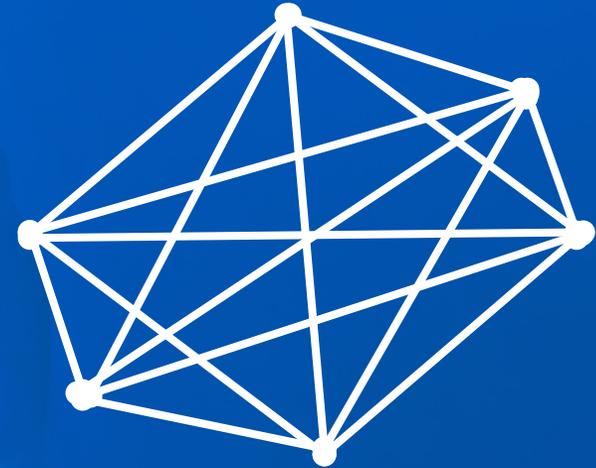
3 : 3



4 : 6



6 : 15



20 : ?

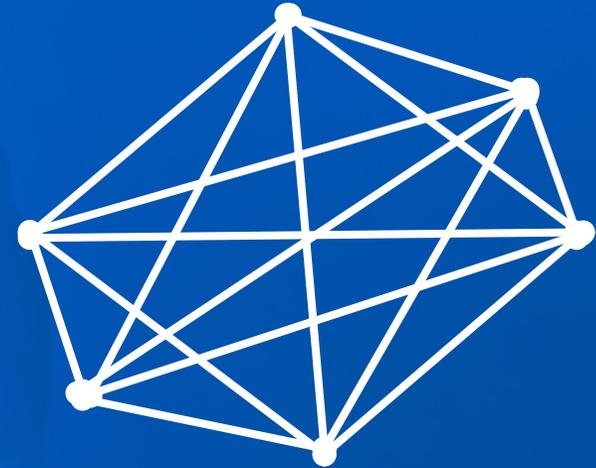
3 : 3



4 : 6



6 : 15



20 : 190 *or* 20



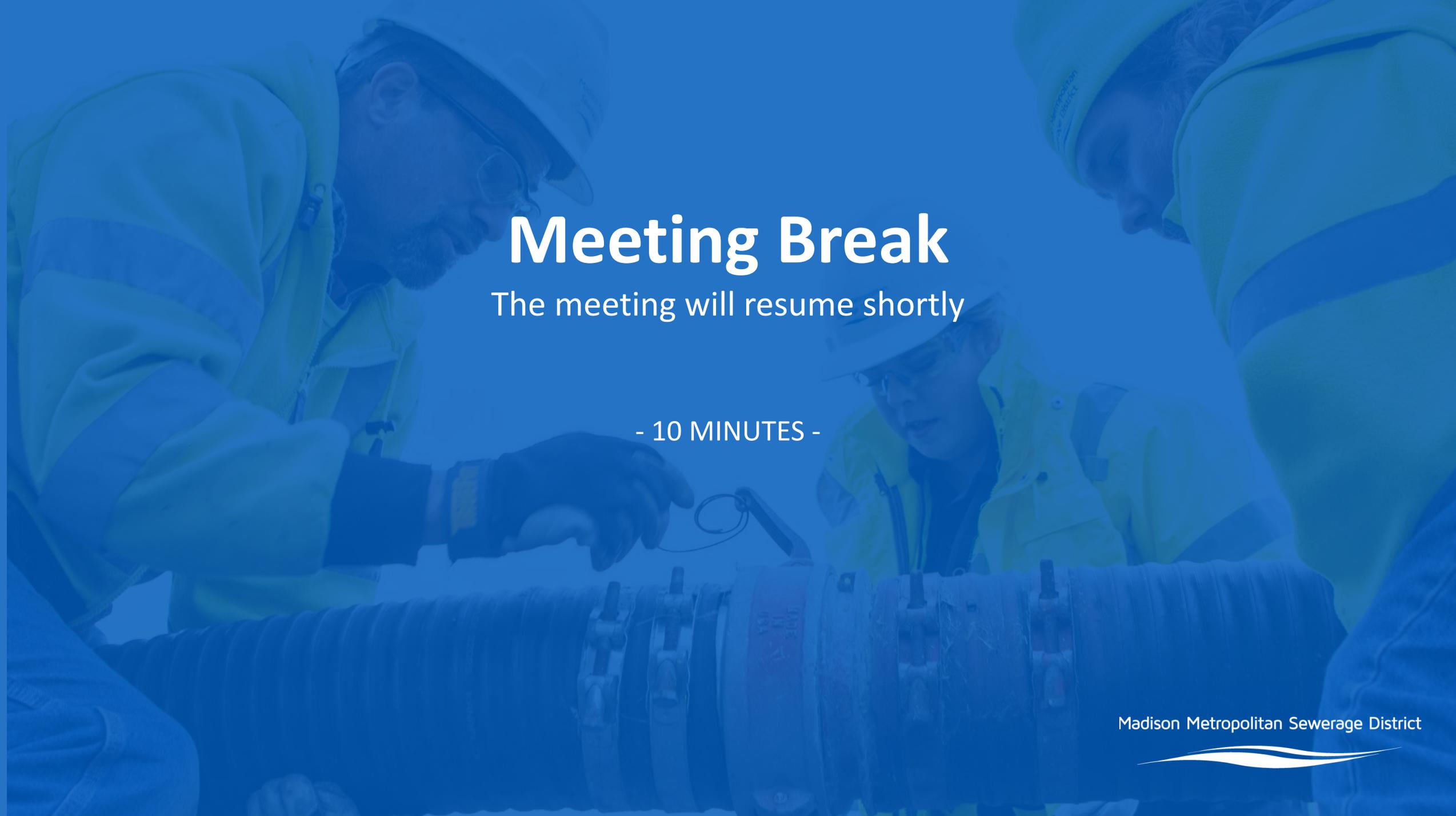
Prioritize and coordinate
Make project management easier
Understand by doing

BREAKOUT SESSION #2:

What do you like? What should be improved?

- 5 MINUTES -



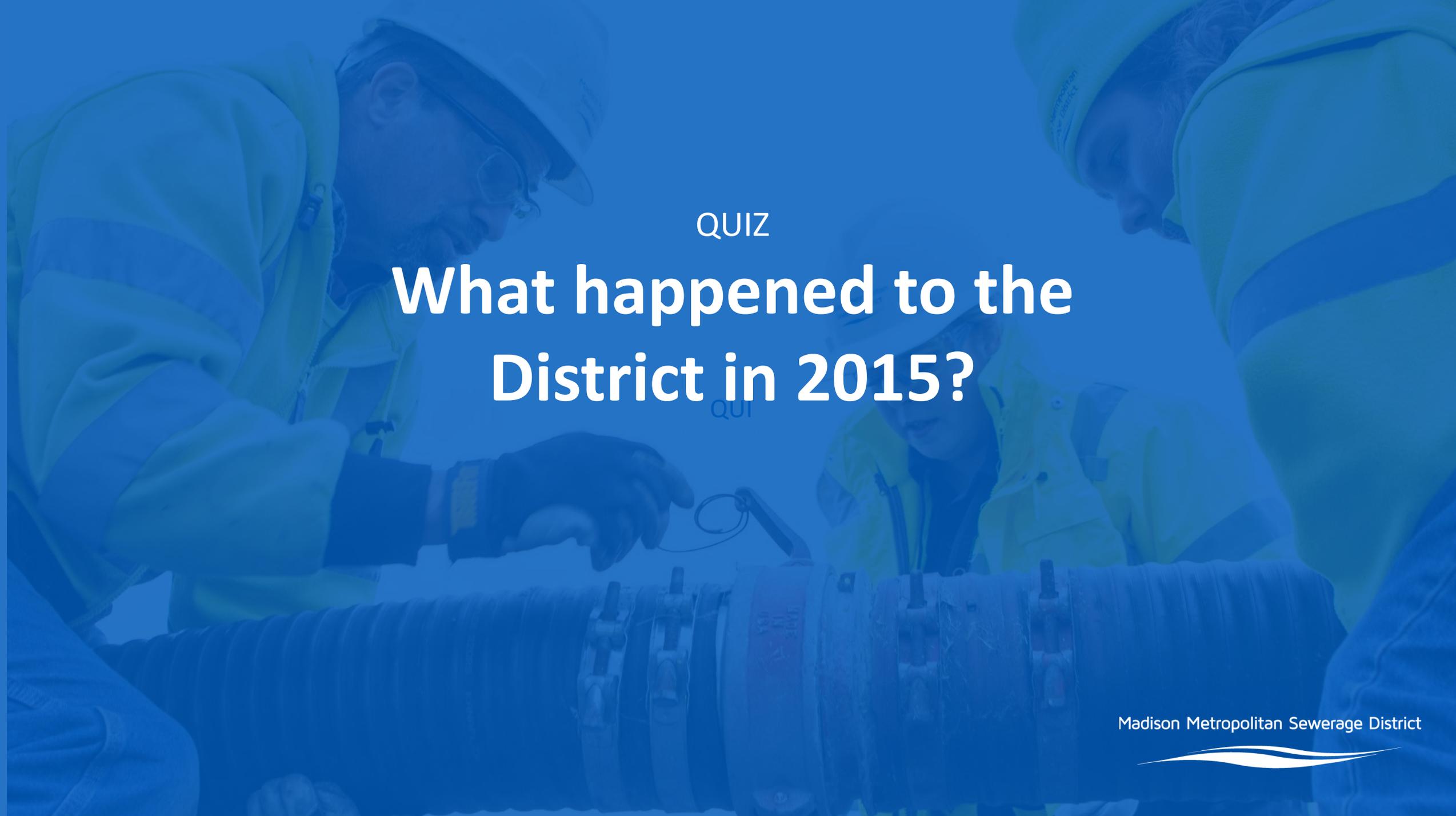


Meeting Break

The meeting will resume shortly

- 10 MINUTES -





QUIZ

What happened to the District in 2015?

Concerns raised by communities

“MMSD is facing tremendous new costs associated with phosphorous”

“mitigation will be passed on to ratepayers in the form of higher rates”

“local government have no direct say in how MMSD is operated”

“Provide balanced municipal representation”

Commission then & now



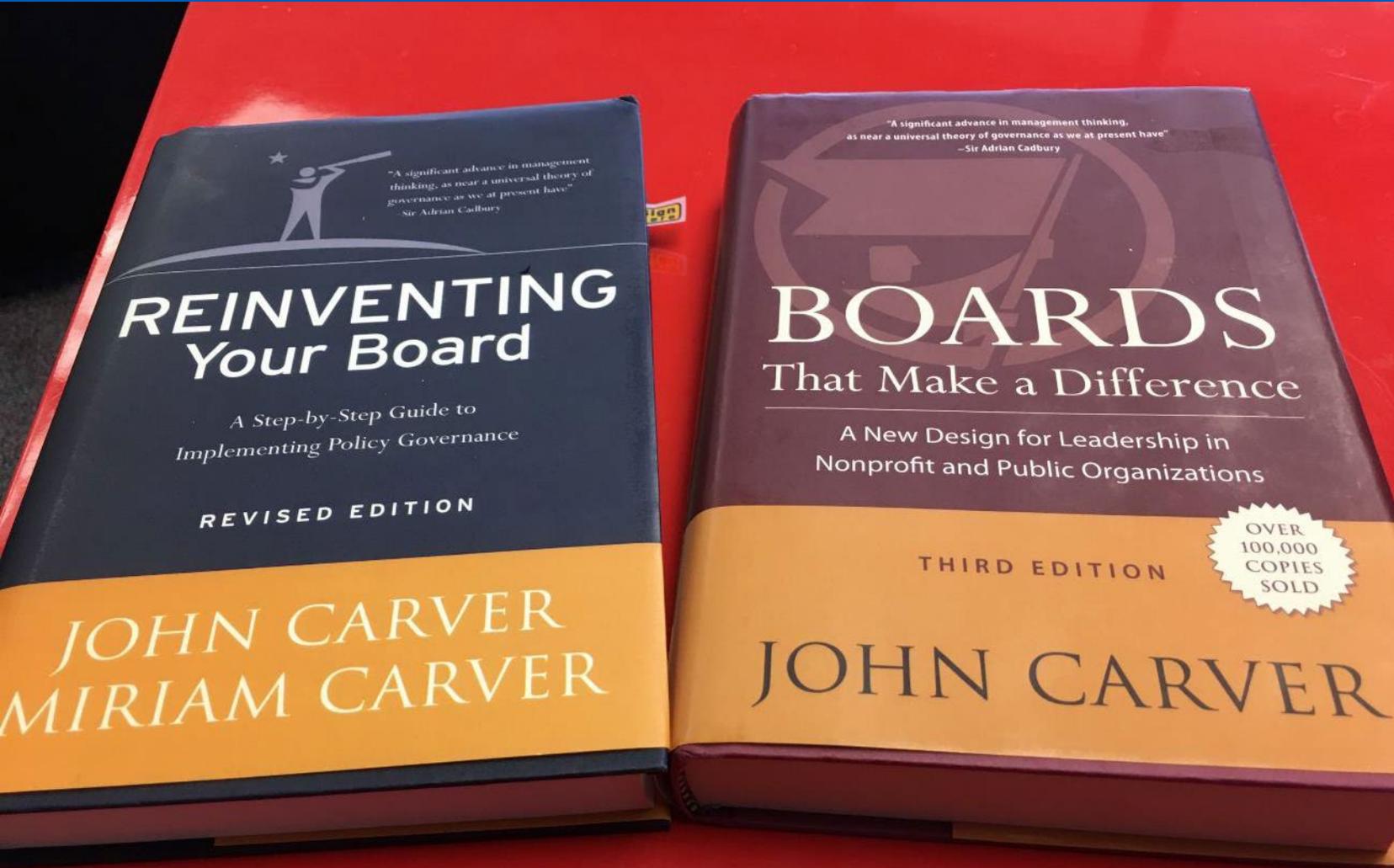
5-member Commission
September 2015



9-member Commission
October 2015



How our policies are organized



**willy
street
co-op**



**Madison
Water Utility**

**Group Health
Cooperative**

of South Central Wisconsin

TheRide
Ann Arbor Area Transportation Authority

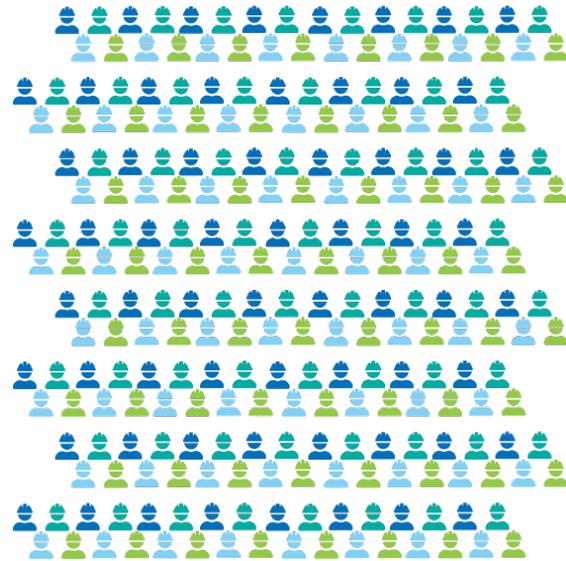
Madison Metropolitan Sewerage District



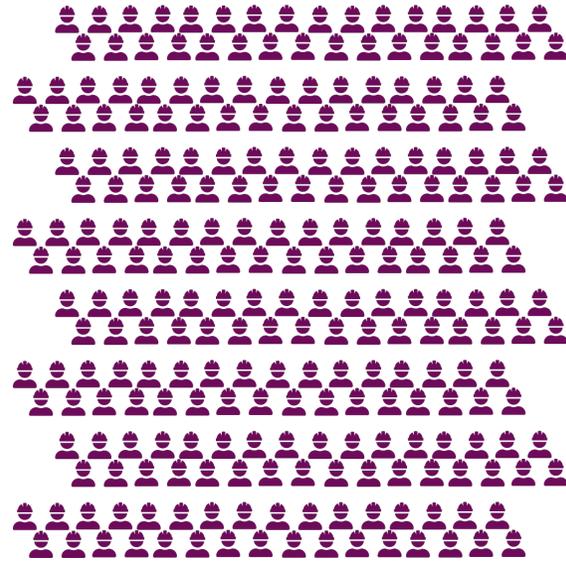


Span of Control

Annual Staff Hours



Annual Commission Hours



1 icon = 1,000 hours



- Employee handbook
- Emergency procedures
- Sewer Use Ordinance
- Commission meetings

- Procurement guidelines
- Facility plans
- Work rules
- Connection charges

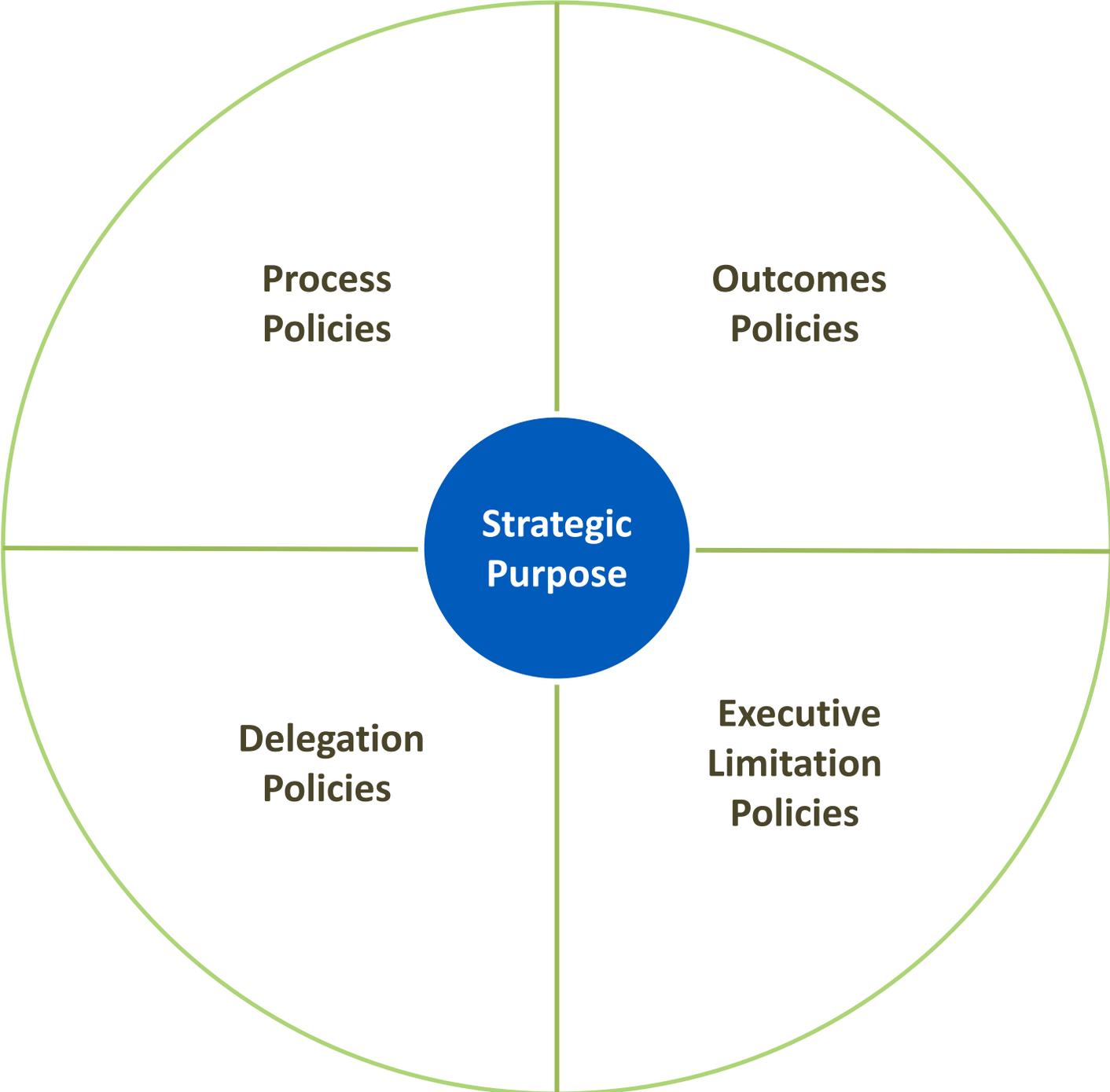
- Safety protocols
- Admin guidelines
- Financial policies
- Transaction authority

- Annual budget
- Contracts
- Permits
- Regulatory documents
- Access to records

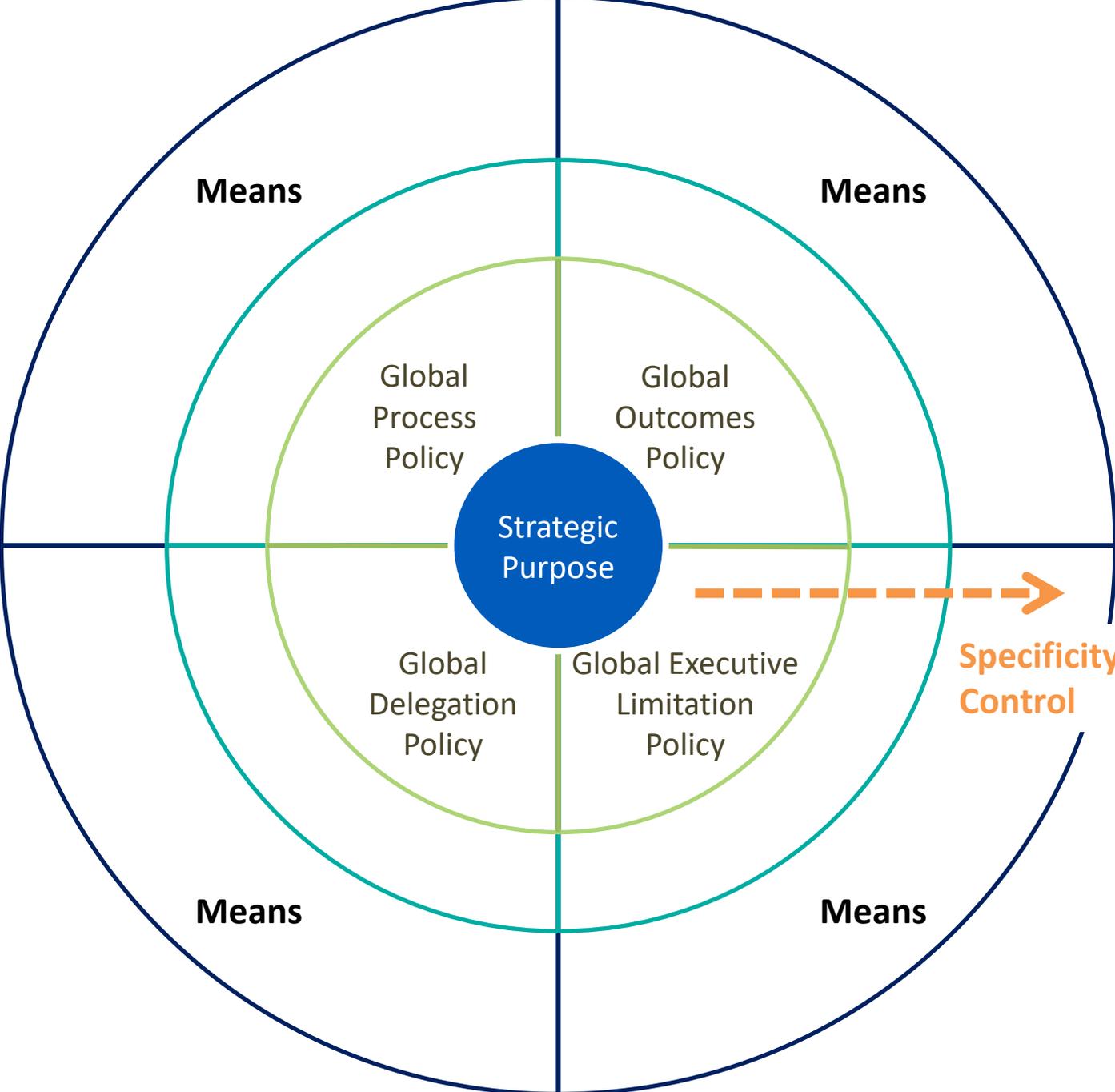
- Employee grievance procedure
- Employee engagement
- Indemnification

- Commission and employee principles
- Dangerous weapons
- CED evaluation

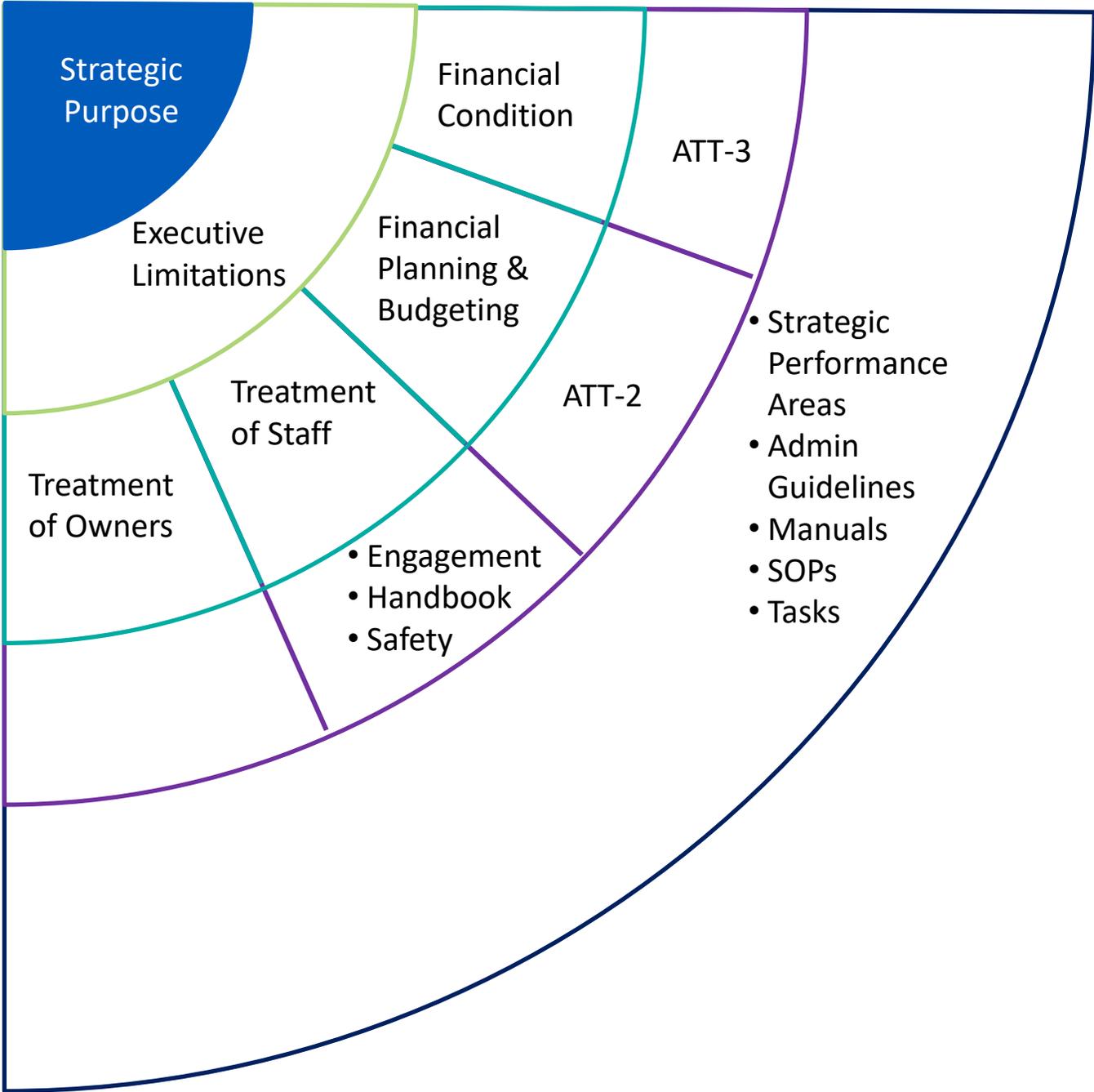
Policy containers



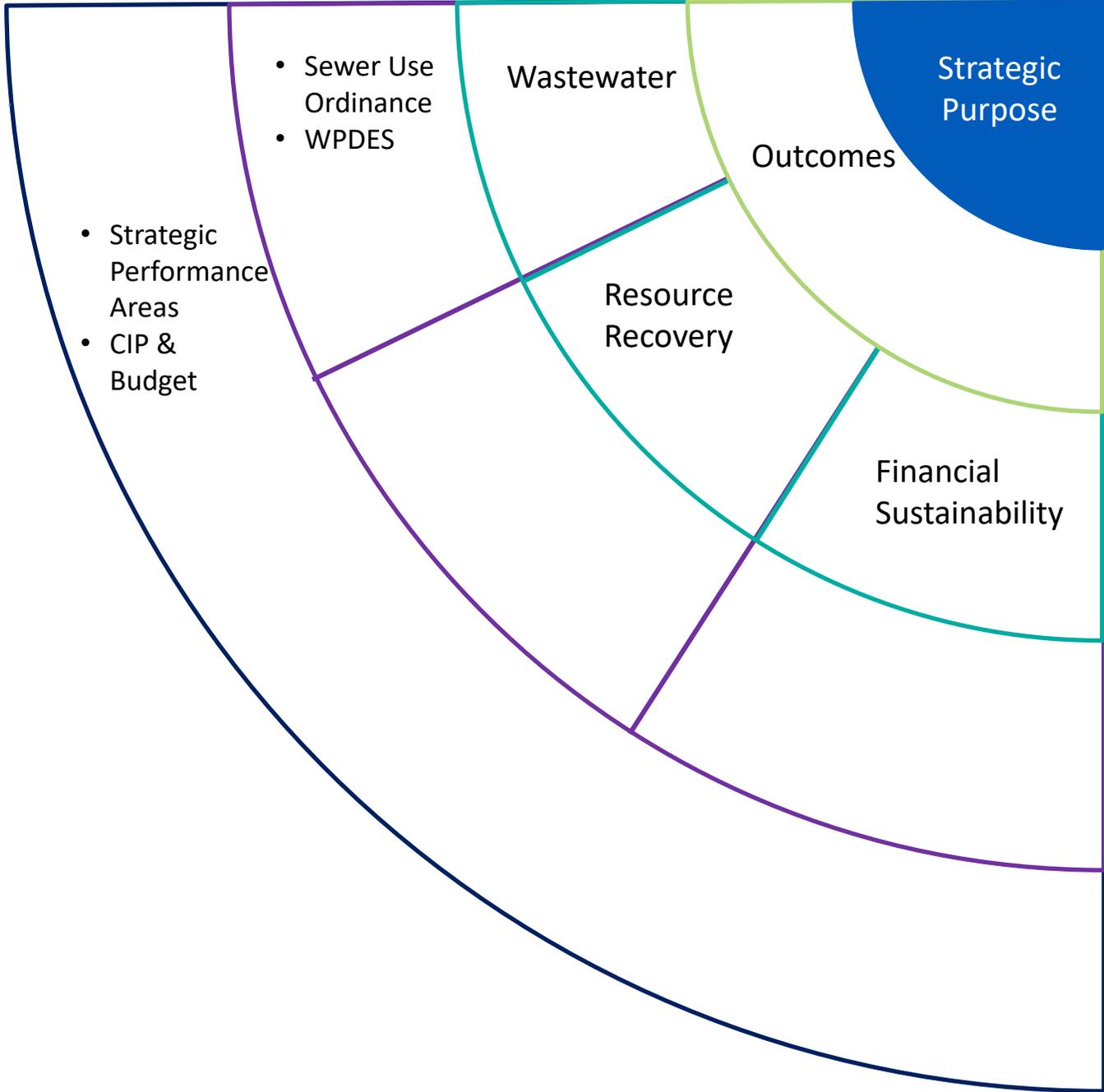
Organized and layered

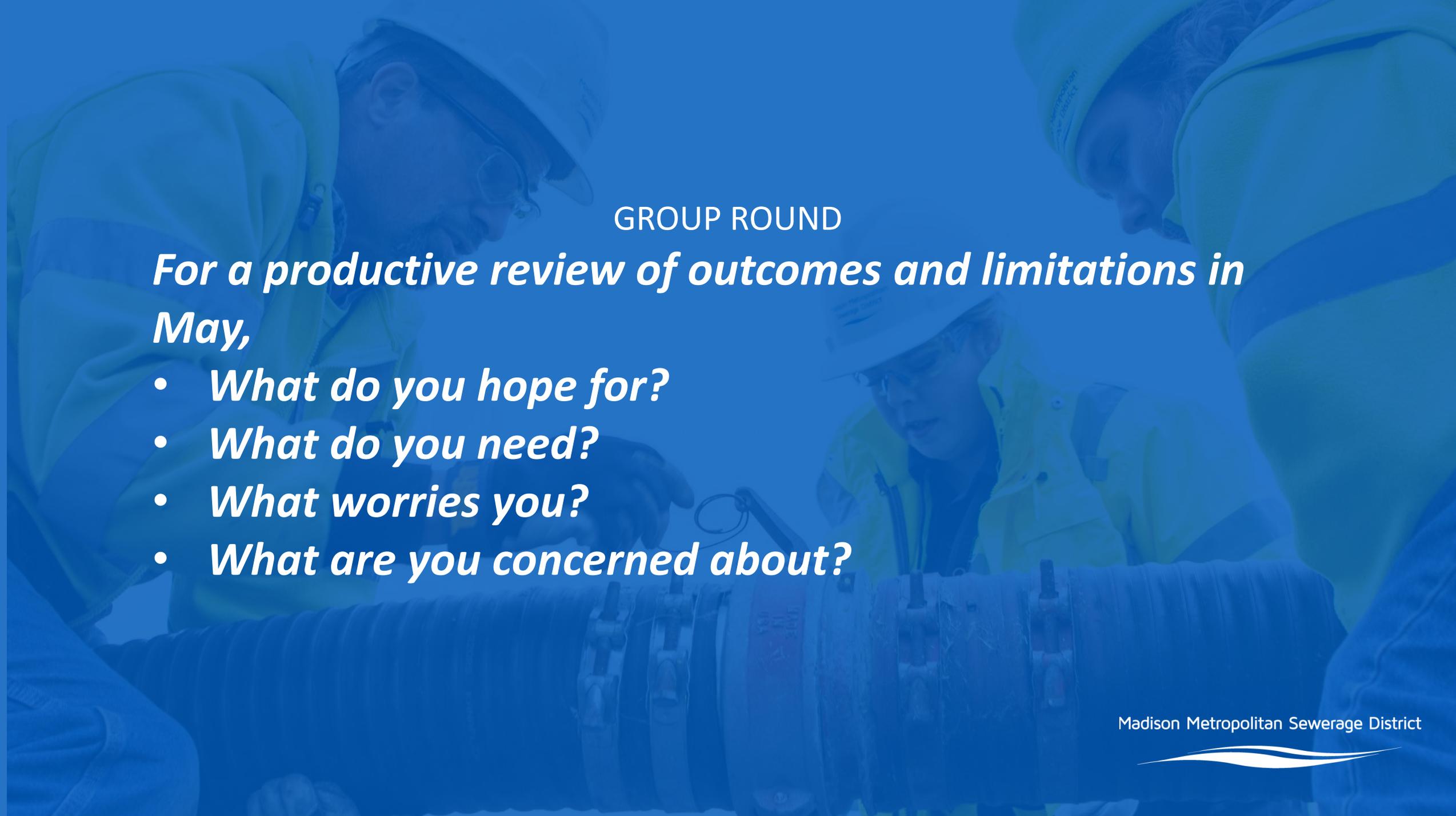


Executive Limitations



Outcomes



The background of the slide features a blue-tinted photograph of three workers in safety gear, including hard hats and high-visibility vests, gathered around a large pipe. They appear to be in a technical or field setting, possibly a wastewater treatment plant, as they examine the pipe. The overall tone is professional and collaborative.

GROUP ROUND

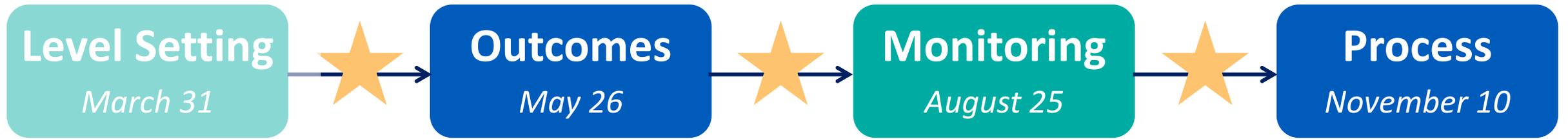
For a productive review of outcomes and limitations in May,

- *What do you hope for?*
- *What do you need?*
- *What worries you?*
- *What are you concerned about?*



Next steps

2022 Commission study sessions



Motion to Adjourn





Madison Metropolitan Sewerage District

