

# Water Softener Self-Screen Help Guide

Madison Metropolitan  
Sewerage District

The District has developed a self-screen tool to help residents identify opportunities to reduce salt use in the home based on the information about their softener and soft water use. Here are some tips for finding this information on your water softener.

## *Softener age*

If you don't know offhand when your softener was installed, check the unit for labeling, like a tag or sticker, that indicates when your softener was installed.

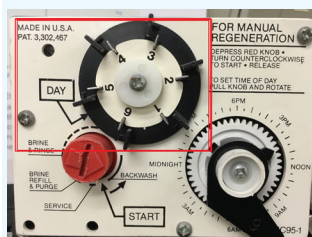


**Softener label with the year it was installed**

## *Softener regeneration control (day or gallons) for softeners with dials*

If you have a softener with a dials on the control head instead of a digital screen, check to see whether the capacity dial is labeled as a number of days or a number of gallons. Keep in mind that this question isn't referring to a dial labeled time of day, because that control just determines the time of day the softener regenerates.

Compare the example dials below to see the difference between a Days dial and a Gallons dial, and enter what you have in the self-screen.



**Control head with Day-labeled capacity dial**



**Control head with Gallon-labeled capacity dial**

## *Softener brand and model*

Depending on how much detail is on your softener's labeling, you may be able to identify the brand and model of your softener. The brand may be clearly visible on the control head or tank.

You also may find additional information on stickers or other labels on your softener-- look all around the softener, including behind the control head, for this information.



**Example brand labeling:**  
This control head and tank below indicate the unit is a Culligan softener



**Example model labeling:**  
Softeners are labeled differently. Here, the softener's model (H100) is identified on a sticker behind the control head.

Evaluate your softener at [link.madsewer.org/self-screen-tool](http://link.madsewer.org/self-screen-tool)