

OWNERS AND STAKEHOLDERS



Madison Metropolitan Sewerage District

Agenda

- Background
- Discussion
- Direction



BACKGROUND

- How did we get here?
- Who are owners?
- Who are stakeholders?



How did we get here?

- Change in governance in 2015
- Policy book established in 2018
- Established “customer communities and ratepayers” as owners
- What we have learned since then.

OWNERS

- Care for the District's value beyond their personal use of it.
- Are concerned with the District as a whole, and its legal mandate.
- Want the District to be effective, safe and productive.
- Expect the District to provide benefits to future owners.
- Can intervene if things are not going well

STAKEHOLDERS

- Affected by district actions.
- Do not have authority over the organization.
- Can influence decision makers





STAFF RECOMMENDATION

- Establish “owner communities” as owners.
- Direct CED to consider key stakeholders in decision making



COMMISSION DISCUSSION

- Who's opinions matter most when you are considering a district policy decision?
- Which specific stakeholders should the commission and district focus on?