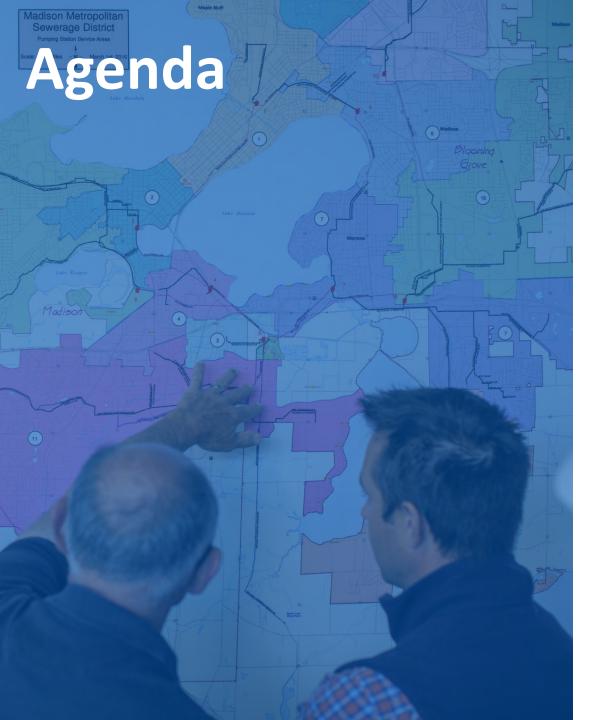
## OWNERS AND STAKEHOLDERS





Background

Discussion

Direction





- How did we get here?
- Who are owners?
- Who are stakeholders?

Madison Metropolitan Sewerage District

## How did we get here?

- Change in governance in 2015
- Policy book established in 2018
- Established "customer communities and ratepayers" as owners
- What we have learned since then.

#### **OWNERS**

- Care for the District's value beyond their personal use of it.
- Are concerned with the District as a whole, and its legal mandate.
- Want the District to be effective, safe and productive.
- Expect the District to provide benefits to future owners.
- Can intervene if things are not going well

#### **STAKEHOLDERS**

- Affected by district actions.
- Do not have authority over the organization.
- Can influence decision makers

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### STAFF RECOMMENDATION

- Establish "owner communities" as owners.
- Direct CED to consider key stakeholders in decision making

# COMMISSION DISCUSSION

- Who's opinions matter most when you are considering a district policy decision?
- Which specific stakeholders should the commission and district focus on?