



PUBLIC SERVICE ANNOUNCEMENT

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Madison Metropolitan Sewerage District closes to public; cancels tours until further notice, public meetings scheduled for this week

District also asks residents to avoid flushing toilet paper alternatives

Starting tomorrow, Monday, March 16, Madison Metropolitan Sewerage District will be closed to visitors to prevent the spread of coronavirus (COVID-19). As critical infrastructure necessary to protect public health and the environment, this decision will help protect our frontline employees who perform this mission-critical work and help curtail the spread of the virus.

To protect the public as a whole, the District has suspended all tours at the plant. It has also canceled the public information meeting that had been scheduled for Thursday, March 19 at the Catholic Multicultural Center in Fitchburg regarding future improvements of the Nine Springs Valley Interceptor—McKee Road to Dunn's Marsh, as well as the Metrogro informational session scheduled in the Town of Dunkirk on Wednesday.

We all have a role in minimizing the spread of COVID-19 and applaud the efforts of businesses and government agencies to promote social distancing to slow the rate of transmission. As area residents have made preparations for staying home for long periods of time over the past few days, we know stores have run out of household essentials, particularly toilet paper. While alternative products are available, such as baby wipes and so-called “flushable” wipes, the District asks that residents do not flush these products. These products do not break down in the sewer system ([see photo here](#)) and can cause blockages in your home’s sewer system, the overall collection system, and at the Nine Springs Wastewater Treatment Plant. Only the three Ps — pee, poo and toilet paper — should be flushed.

District staff remain available to answer questions by phone during regular business hours.



Find additional [information about COVID-19 and water and wastewater safety here](#).

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We are a passionate and experienced resource recovery team that aims to protect public health and the environment. Established in 1930 to protect the lakes and streams of the upper Yahara watershed, Madison Metropolitan Sewerage District t serves about 380,000 people in 26 Madison-area customer communities covering about 186 square miles. The District owns and operates 142 miles of pipe and 18 regional pumping stations that convey approximately 41 million gallons of wastewater to the Nine Springs Wastewater Treatment Plant daily. Organized as a municipal corporation, the District is a leader in sustainability and resource reclamation. The District is celebrating its 90th anniversary in 2020.

